

SO, YOU WANT TO WORK AT CM FARMS?

(A little bit about what the experience is really like)

Most of you, we hope, are excited to be able to work at CM Farms. The good news is that working at CM Farms could possibly be the most unique, unusual, fun, and funniest job anyone could ever have. Each farm hand will become a part of the MAZE experience. As a Thank You from CM Farms for joining our MAZE family, you will be given 2 free admission passes for your family and friends to enjoy. We hope the people who work at CM Farms will come back again and again because of the enjoyment they get from working and entertaining others.

Before accepting the job, however, recognize the often- overlooked factors. Although a lot of fun, working at CM Farms is a lot of hard work. You may be placed alone on a dark path of the maze. You will take very few breaks during the time you are here. You will be required to do all of this on a Saturday night, instead of going out on date, etc. You may also experience verbally abusive patrons whose only goal is to disrupt your job as well as the entire attraction, these are all things to be aware of and prepared for.

AT THE BEGINNING OF THE EACH OPERATING NIGHT

Everyone working at CM Farms will be required to arrive 30 minutes to an hour early depending on the position you are hired. You will also need to be in your CM Farms Staff shirt provided for you.

You will be given one staff shirt at the beginning of the season, other staff shirts are available for purchase. Once given the staff shirt, it is yours, but if you quit or are fired before the season is over, the price of the staff shirt will be deducted from your last paycheck.

Immediately upon arrival, check with your supervisor for assignments and specific instructions. Everyone will be expected to stay the entire time we are open.

After you check you assignment and instructions, take any necessary items and yourself to the areas you have been assigned. If you are a Maze Cop, you might have items to check our (For example, walkie-talkie, flashlight, and/or garbage bag). You will be asked to be in your area by the start of your shift time.

AT THE END OF THE OPERATING NIGHT ...

Closing time will vary slightly due to nightly attendance. After the last group, you will take your garbage bag and pick-up all the trash in your area. After your assigned area is clean, you will then go check with your supervisor to see if anything else needs to be done. Your supervisor will tell you when it is ok to clock out and leave.

MAZE ACCESSORIES

You will be required to check in and out all flashlights and walkie-talkies. Anything checked out to you will be your responsibility until it is checked back in. NEVER leave items you have checked out unattended or on the ground. Damage beyond reasonable wear and tear will be charged to you.

HAVE A LITTLE FUN

Remember that it is the people who make the place. Customers will remember you and how they were treated as much as anything. Since our goal is to entertain people, don't be afraid to have fun and joke with the customers. The key, however, is to make sure that you are still enforcing rules and acting professionally.

PROTECTING THE MAZE

A large amount of time, energy and money have gone into CM Farms. While assigned to your area, protect and watch over CM Farms as patrons go through it. Customers cutting through the maze SHOULD NOT BE TOLERATED!! Be aware of customers who vandalize. Report any of these activities immediately and tastefully ask the customers to stop the behavior. Though it is important to be firm, it is also important to avoid being rude.

BREAKS

Anyone who goes on break should first be replaced, if you must go to the restroom and leave your assigned area, you are not required to clock out, however, you must find someone to cover your assigned area BEFORE you leave. *** Due to sanitary restrictions:

CM Farms staff is no longer allowed to enter the Concession unless you are assigned to that position. We send someone around to take food and drink orders periodically throughout the day. You may put your purchases on a "tab" and we will deduct whatever you charged from your next paycheck.

KNOW CM FARMS RULES

1. EVERYONE must have on a wristband to enter or participate.
2. Stay on the pathways of the maze.
3. No running through the maze.
4. Smoking is only allowed at the red smoking section benches.
5. No pets (except for animals assisting the handicap)
6. No drugs or alcohol.
7. No littering.
8. No inappropriate language.

SEXUAL HARRASSMENT

Sexual harassment will not be tolerated in any way, shape, or form. NEVER touch or grab patrons or others in this facility. Be aware of what you say and do. NEVER use suggestive or lewd remarks. Always act appropriately and professionally. If you are caught engaging in inappropriate conduct (in any way) you will be given your last paycheck and asked to leave the property!

FIRE OR MEDICAL EMERGENCY

In a fire emergency, your only concern is to get yourself and customers out of CM Farms.

Leave all personal belongings behind. In a medical emergency, your only concern is to secure the appropriate help. Do not touch or move the injured. If a parent is seriously missing a child, please let Chuck, Jackie, or the security officer on staff know... NOBODY is allowed to leave the property until the child is found.

UNRULY CUSTOMERS

From time to time you will encounter customers who will try to verbally abuse or vandalize CM Farms. Upon encountering these people, IMMEDIATELY stop the vandalizing and, if necessary, contact security on your walkie-talkie.

SECURITY

Maze cops who are familiar with the layout of the Maze and will assist customers that need help exiting. Maze cops should remain in their designated area at all times unless there is an emergency and we ask you to go to another location. We have police officers on duty to assist as needed throughout CM Farms.

Each person has a hand held walkie-talkie. With this system, any employee can always get in touch with security and management immediately.

Use the walkie-talkies in your area to report emergencies, fire or medical emergencies, as well as non-emergency problems, requests for breaks and water, and also nonfunctioning equipment, etc.. If the problem involves a customer, please text us or use the walkie talkie to ask a supervisor to meet you at your location. Unnecessary, unprofessional talking is HIGHLY discouraged. Communication should be limited to vital information only.

REMEMBER

1. You must PHYSICALLY take and check every token from every customer.
2. At the end of the night please count and turn in the token count for that activity.
3. You will receive a paycheck every week; checks are ready the Tuesday after the week/weekend you've worked.
4. 3 Strikes... you're out! There is a time and a place for goofing off. CM may be the place, but while you are clocked in, it is not the time!
5. Check in and out the items you will need for you assigned activity. If it is destroyed while in your care, it will be deducted from your pay.
6. VIP passes for customer- There are businesses and guests that have helped CM Farms get our start, so we have given these people a VIP pass to show our appreciation, If a VIP customer comes to you, you should be familiar with what the pass offers so you can accommodate their needs.
7. By taking this job, everyone at CM Farms (Chuck & I, mgrs., and co-workers) expect to see you there when you are assigned. If you are responsible enough to take this job, you should be responsible to show up for it on time.

I have read and understand all of the information enclosed within this document and are to adhere to all of the policies and procedures within.

Name/ Date